

June 2023

PROVIDER PLUS



THERE IS ONLY ONE LEON HEALTH

"It is proven that the greatest source of new patients is our own patients. If we continue to exceed the expectations of our patients, they will tell their friends and family members, who will then decide to join Leon.

Continue exceeding expectations!"

Benjamín León Jr.



PROVIDERS RESOURCES

LEON HEALTH has made available the following provider resources on our website:

Claims:

- Detailed claims submission instructions
- Check claim status
- Instructions to claim appeals

Pharmacy:

- Medication Therapy Management
- Prior Authorization Form Part C
- Prior Authorization Form Part D

Provider Relations

- Join our Network
- Credentialing
- Practice Address Change Request Form
- Change of Ownership Form
- W9 Form
- Frequently Asked Questions by Providers

Additional Resources

- News and Announcements
- Clinical Practice Guidelines
- Contact Us
- 2023 Provider & Pharmacy Directory
- Model of Care

We welcome you to visit our new website and get familiarized with the additional resources provided to you.

www.leonhealth.com/providers/

LEON HEALTH Provider Portal Resources:

Please use the Leon Health Provider Portal to access to the following information:

- Provider account details
- Member eligibility
- View claim status
- Remittance Advice
- Authorization review

Visit our provider portal at:

www.ehealth-lhp.healthsuiteadvantage.com/

If you are a PAR provider and do not have access to the provider portal yet, please contact provider services at 833-373-5366 or e-mail provider relations at providerrelations@leonhealth.com to request access.

LEON HEALTH PLANS



ID CARDS SAMPLE



MEDIDUAL



MEDIEXTRA



MEDIMORE



Visit us online: LeonHealth.com
 Member & Provider Services 1.844.969.5366 or 305.541.5366 (TTY 711)
 Pharmacy Help Desk 1.800.681.7504

Medical Claims Leon Health Attn: CLAIMS P.O.Box 668680 Miami, FL 33166 Electronic Payer ID: A3565	Pharmacy Claims Leon Health Attn: Medicare Part D P.O.Box 668230 Miami, FL 33166
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*Referrals and prior authorizations may be required.
 This card does not guarantee coverage or payment.*

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ADMINISTRATIVE UPDATES

LEON HEALTH DEPARTMENTS CONTACT INFORMATION

PROVIDER RELATIONS

PHONE: (305) 514-4000
FAX: (305) 718-2879
E-MAIL: Providerrelations@leonhealth.com
MAIN RESOURCE: Laura Aravena – Director of Provider Relations
WEBSITE LHP PROVIDERS: <https://ehealth-lhp.healthsuiteadvantage.com/>
AVAILITY: www.availity.com

PROVIDER SERVICES

Provider Payment Disputes (Contracted Providers)
FAX: (305) 718-2872
Provider Payment Disputes (Members & Non-Contracted Providers)
FAX: (305) 718-2862
E-MAIL: providerservices@leonhealth.com
MAIN RESOURCE: Main resources: Alberto Acosta – Member Services Manager

WHAT YOU NEED TO KNOW!

NOTICE TO MEMBERS

The 2023 Leon Health plans were designed to give you many options in the benefits and services, you need. Leon Health now offers coverage to our members at all EIGHT Leon Medical Centers' state-of-the-art locations, which now includes our newest Homestead Phase 1 facility! As Miami's leading healthcare provider, we continue redefining the delivery of healthcare!

MODEL OF CARE TRAINING NOW AVAILABLE IN YOUR PROVIDER PORTAL



Claims Information

- Submission Instructions
- Check Claim Status
- Claim Appeals
- Non-Participating Appeal Form



Medical & Pharmacy Information

- Medication Therapy Management
- Prior Authorization Form Part C
- Prior Authorization Form Part D



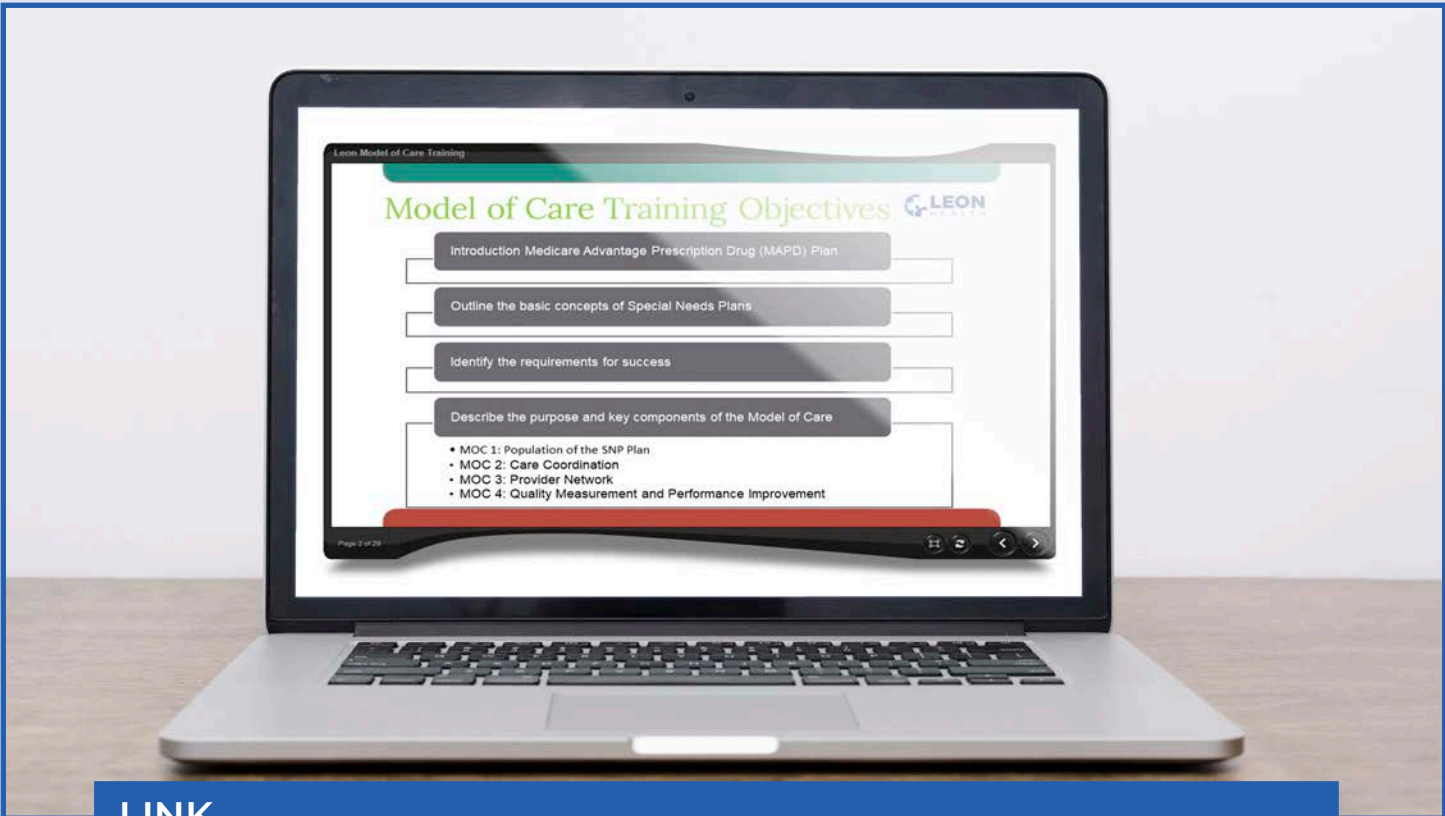
Provider Relations

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Additional Resources

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- Model of Care



LINK

<https://www.leonhealth.com/wp-content/uploads/pdf/Leon-Health-Model-of-Care.pdf>

PHARMACY NEWS

HOW TO SUBMIT A COVERAGE DETERMINATION

To submit a Coverage Determination, there are several options available. Visit our Leon Health website to access a comprehensive list of our most up-to-date formularies or you may complete our Coverage Determination Form to request an initial coverage decision about Part D drugs online. If you prefer to send a fax, you can do so by sending your request form to 305-646-3271, or you may email the request to Pharmacy@leonhealth.com. You can also contact our Part D line at 305-541-5366, ext. 89040. Please note that drugs may be added or removed from the formulary during the year, and if you require a drug that is not listed, you may still request it by providing a statement that explains why it is necessary.

Opioids, CMS is monitoring prescribers who over-utilize opioid prescriptions and recommends that non-opioid medications be prescribed first. Before prescribing any medication, healthcare providers should check Eforce to ensure that patients are not receiving medication from outside providers or pharmacies. Once non-opioid prescriptions have been exhausted, Leon Health suggests referring patients to our pain management specialist.

FDA news, please be aware that Neudexta (Dextromethorphan hydrobromide/Quinidine sulfate) is only indicated for Pseudobulbar affect and is listed in the Beers Criteria. CMS is reviewing claims with inappropriate indications and uses. If you have any questions, our pharmacists can be reached via email at elenaalonso@leonhealth.com or lynettelacourt@leonhealth.com, or you can contact us at the phone number listed above.

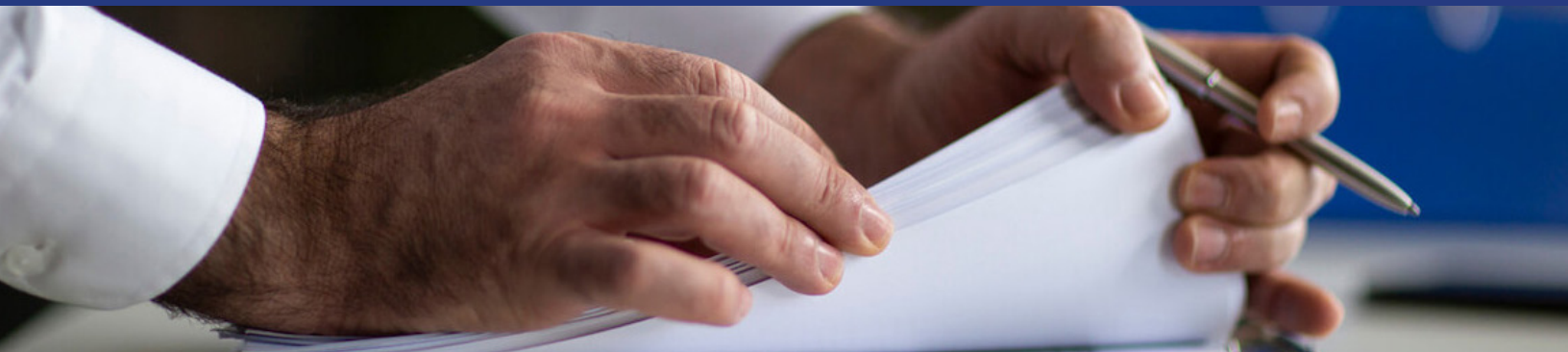
WHAT ARE BIOSIMILAR AND INTERCHANGEABLE BIOSIMILAR MEDICATIONS?

A biosimilar is a biologic that is highly similar to an FDA-approved reference product or original biologic, with no clinically meaningful differences. Biosimilars have the same potential treatment benefits as the original biologic, are administered in the same way, have the same strength and dosage form, and carry the same potential side effects. Biosimilars are commonly made from natural sources that are similar to those used in the reference product.

Depending on state pharmacy laws, you may substitute an interchangeable biosimilar product at the pharmacy, much like substituting a generic for a brand-name drug. This helps increase patient access to biologics and may reduce patient costs. For additional FDA resources we welcome you to explore the FDA website for an overview of approved Biosimilar Products.

Please follow the link: <https://www.fda.gov/drugs/biosimilars/overview-health-care-professionals>

MEDICARE NEWS



MEDICARE PRESCRIPTION DRUG INFLATION REBATE PROGRAM OFFERS REDUCED COINSURANCE FOR PART B REBATABLE DRUGS

Beginning July 1st, 2023, Medicare Advantage plans are required to provide coverage for Part B insulin at or below the original Medicare coinsurance cap of \$35 for a one-month supply of insulin, without applying any service category or plan level deductible. This requirement is in accordance with § 422.100(j)(1)(i)(F), and because the cost-sharing for Part B insulin under original Medicare is set as an absolute cap, both MA coinsurance and copayments must not exceed this amount.

For the quarter spanning April 1 to June 30, 2023, the following is a list of drugs with adjusted coinsurance amounts. If you want to learn more about the Medicare Prescription Drug Inflation Rebate Program, you can refer to the fact sheet on the Part B rebatable drug coinsurance reduction.

<https://www.cms.gov/files/document/reduced-coinsurance-part-b-rebatable-drugs-apr-1-june-30.pdf>

HCPCS CODE	SHORT DESCRIPTION	INFLATION-ADJUSTED COINSURANCE PERCENTAGE (NORMALLY 20.000%)	HCPCS CODE	SHORT DESCRIPTION	INFLATION-ADJUSTED COINSURANCE PERCENTAGE (NORMALLY 20.000%)
J0287	Abelcet	19.180%	J2820	Leukine	19.648%
J8655	Akynzeo	16.213%	J2265	Minocin	19.288%
J7504	Atgam	17.830%	J0888	Mircera	17.614%
J3145	Aveed	19.239%	J9268	Nipent	17.269%
J0558	Bicillin C-R	18.921%	J9177	Padcev	19.470%
J0561	Bicillin L-A	18.514%	J9061	Rybrevant	19.747%
J1955	Carnitor	13.918%	J2502	Signifor LAR	18.406%
J0850	Cytogam	18.983%	J2860	Sylvant	19.777%
J9269	Elzonris	19.969%	Q2053	Tecartus	19.958%
J0699	Fetroja	10.274%	J2792	Winrho SDF	19.882%
J1572	Flebogamma DIF	17.655%	J0775	Xiaflex	18.960%
J9307	Folotyn	19.965%	J3299	Xipere	18.969%
J1645	Fragmin	13.995%	Q2041	Yescarta	19.937%
J0135	Humira	19.529%			

IN CELEBRATION OF

APRIL - STRESS AWARENESS MONTH

Stress is a common experience that can affect anyone at any time. It is a normal and natural response to life's challenges, but prolonged or chronic stress can be harmful to a person's physical and mental health. Stress can manifest in different ways and may affect people differently.

It is essential to be aware of the symptoms of stress and to identify the sources of stress in one's life. Once the sources of stress are identified, it is important to develop healthy coping strategies to manage stress effectively. This can include exercise, meditation, relaxation techniques, and seeking professional help if necessary.

Work-related stress is a major source of stress for many people. To manage work stress, it is important to set boundaries, prioritize tasks, and communicate effectively with colleagues and superiors.

Overall, managing stress is essential for maintaining good physical and mental health. By becoming more aware of stress and its impact, individuals can take steps to manage stress effectively and improve their quality of life.



MAY - MENTAL HEALTH AWARENESS MONTH

Mental health awareness is a global issue that affects people of all ages, genders, ethnicities, and socio-economic backgrounds. It has gained significant attention and advocacy in recent years, leading to a reduction in the stigma associated with mental illness. Approximately one in four people worldwide will be affected by mental or neurological disorders at some point in their lives. Mental health conditions can have a significant impact on a person's physical health, relationships, work or school performance, and overall quality of life.

Early intervention is crucial to improve outcomes and help people recover faster. There are different types of mental health conditions, including anxiety disorders, mood disorders, personality disorders, psychotic disorders, and substance use disorders. Fortunately, many mental health conditions are treatable with medication, therapy, and lifestyle changes.

Mental health awareness is not just about mental illness, but also about promoting positive mental health practices and habits to maintain good mental health and prevent mental illness. Mental health awareness campaigns are vital to reducing stigma, increasing understanding, and encouraging people to seek help when they need it.

It's essential to note that mental health awareness is an ongoing effort that requires ongoing support from individuals, communities, and governments to promote positive mental health and well-being. By raising awareness, we can empower individuals to prioritize their mental health and seek support if needed. This, in turn, can contribute to a healthier and happier society for all.

IN CELEBRATION OF

JUNE - MEN'S HEALTH AWARENESS MONTH

Men's Health Awareness is a crucial public health issue that requires attention and action. In the United States, Men's Health Awareness Month is observed in June each year to promote awareness about men's health and to encourage men to take action to improve their health.

Unfortunately, men are more likely to die from preventable causes than women. This is largely due to the leading causes of death in men, such as heart disease, cancer, and accidents. Men also tend to be less proactive about seeking medical care than women, which can lead to a delay in the diagnosis and treatment of health issues.

In addition to physical health issues, men are also more likely to experience mental health issues such as depression and anxiety. However, men may be less likely to seek help for these issues, which can have negative consequences for their overall health and well-being.

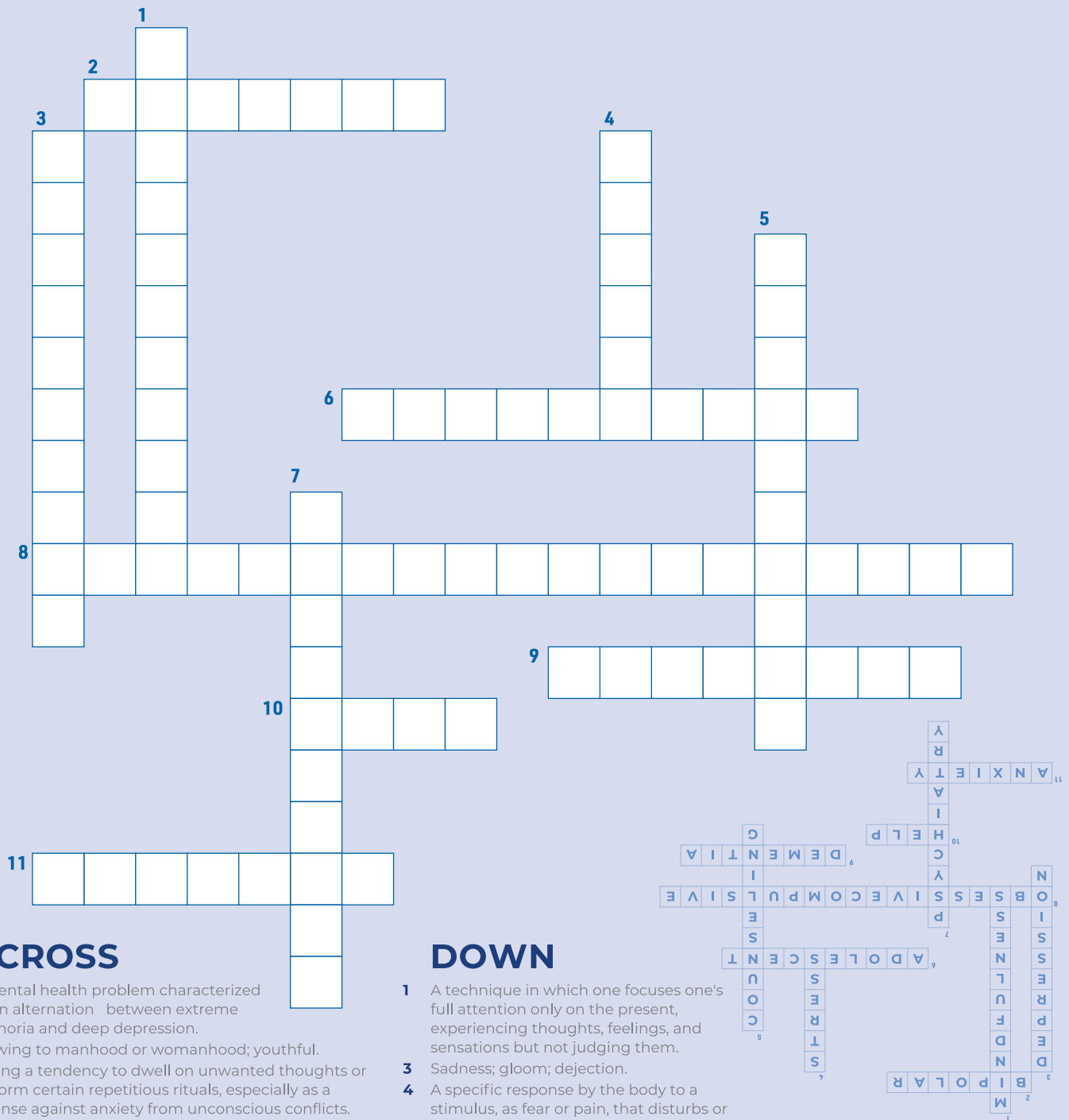
Fortunately, there are many things men can do to improve their health and prevent these issues. Regular physical activity, a healthy diet, and regular check-ups with a healthcare provider are important for maintaining men's health. Men should also be aware of their family history of health conditions and discuss any concerns with their healthcare provider.

Men's Health Week, which is observed the week leading up to Father's Day each year, is a great opportunity to raise awareness about men's health issues and encourage men to take action to improve their health. By promoting awareness and encouraging men to take proactive steps to improve their health, we can work towards improving men's health outcomes and reducing the number of preventable deaths among men.



LEON'S BRAIN LABORATORY

CROSSWORDS: MENTAL HEALTH



ACROSS

- 2 A mental health problem characterized by an alternation between extreme euphoria and deep depression.
- 6 Growing to manhood or womanhood; youthful.
- 8 Having a tendency to dwell on unwanted thoughts or perform certain repetitious rituals, especially as a defense against anxiety from unconscious conflicts.
- 9 A state of serious emotional and mental deterioration, of organic or functional origin.
- 10 To make easier or less difficult; contribute to; facilitate.
- 11 A state of apprehension and psychic tension occurring in some forms of mental disorder.

DOWN

- 1 A technique in which one focuses one's full attention only on the present, experiencing thoughts, feelings, and sensations but not judging them.
- 3 Sadness; gloom; dejection.
- 4 A specific response by the body to a stimulus, as fear or pain, that disturbs or interferes with the normal psychological equilibrium of an organism.
- 5 To give advice to; advise.
- 7 The branch of medicine concerned with the diagnosis and treatment of mental illness.