



Provider *focus*

WHAT YOU NEED TO KNOW ABOUT LEON HEALTH

LEON HEALTH IS OWNED AND OPERATED BY THE LEON FAMILY. EFFECTIVE JANUARY 1, 2022, LEON HEALTH HAS 21 PLUS THOUSAND LIVES AND COUNTING. LEON HEALTH HAS THREE (3) BENEFIT PACKAGES FOR THE LEON MEDICAL CENTERS PATIENTS. EACH BENEFIT PACKAGE OFFERS YOUR PATIENTS MEDICAL SERVICES THAT MEET THEIR NEEDS. HERE IS A DESCRIPTION OF THE PLAN BENEFITS:

Provider Resources

LEON HEALTH HAS MADE AVAILABLE THE FOLLOWING PROVIDER RESOURCES ON OUR WEBSITE:

1. CLINICAL PRACTICE GUIDELINES
2. PROVIDER MANUAL
3. MEDICATION THERAPY MANAGEMENT PROGRAM
4. PRIOR AUTHORIZATION FORM PART C
5. PRIOR AUTHORIZATION FORM PART D

PLEASE VISIT OUR WEBSITE TO REVIEW THESE IMPORTANT DOCUMENTS. [HTTPS://WWW.LEONHEALTH.COM/PROVIDER-PORTAL/](https://www.leonhealth.com/provider-portal/)

IF YOU HAVE ANY QUESTIONS, YOU CAN ALWAYS CONTACT OUR PROVIDER RELATIONS DEPARTMENT AT:

TOLL-FREE NUMBER:
833-373-5366

EMAIL:
PROVIDERRELATIONS@LEONHEALTH.COM

MEDIEXTRA Comprehensive plan with Initial Coverage limit of \$8,000 for Prescription Drugs, \$0 copay amounts on most services with a maximum out of pocket of \$1,000 and great supplemental benefits.

MEDIDUAL Dual SNP plan – Great plan for members with Medicaid and Medicare, with \$100 per month for Over the Counter and up to 15 meals monthly and no copays, focused case management and great supplemental benefits.

MEDIMORE Unique plan that has \$110 per month Part B Reduction Plan and great supplemental benefits.

FOR MORE INFORMATION ABOUT OUR BENEFITS, PLEASE VISIT OUR WEBSITE WWW.LEONHEALTH.COM.

ADMINISTRATIVE UPDATES

UPDATE: CLAIM SUBMISSION P.O. BOX ADDRESS CHANGE

Please update your records accordingly and submit all future paper claims to the new address listed.

Department	Old Claim P.O. Box	New P.O.BOX
Claims	Leon Health, Inc. Attn: Claims Department P.O. Box 668680 Miami, FL. 33166	Leon Health PO Box 61265 Phoenix, AZ 85082-1265

If you have any additional questions, please contact our Claims Department at (305) 718-2840 or via email at ProviderRelations@leonhealth.com.

MEDICARE NEWS

On May 4, 2022 Medicare released a memo describe how providers should submit encounters for Telehealth Services. Medicare is requesting that providers submit one of these two:

1. Modifier "95" (Synchronous telemedicine service rendered via real-time Interactive audio and video telecommunications system) for all telehealth face to face encounters.
2. To report EDRs and CRRs for audio-only services (for dates of service on or after January 1, 2022) to the EDS, use modifier "93."

In addition to the modifiers Medicare is requiring providers to indicate the Place of Service to:

1. POS 02 for telehealth services provided other than in patients home, or
2. New POS 10 for telehealth services provided in patients home (which is a location other than a hospital or other facility where the patient receives care in a private residence).